

### WELCOME

### WHAT'S NEW?

Our Beginner week option offers our tailored service to those getting into the sport so you learn the correct way to ski and snowboard from day 1.

Come and spend a week learning snowboarding or skiing in Arinsal and use our in resort discounts to give you the best possible price for a learn to ski or board holiday away.

### WHERE ARE YOU BASED?

We are based in Arinsal region in Andorra. Andorra has been a popular destination for UK skiers and snowboarders since the mid 90's and has always had a great park and some great skiing and riding.

Arinsal is also perfect for learning to snowboard or ski, great terrain, safe terrain and really fun area.

Andorra retains a duty free tax status so is great value for money meaning you can go out and enjoy yourself without breaking the bank.

We have written a resort guide for various ski and snowboard magazines, so please email us if you would like a copy of this.

### WHY COME WITH US?

Take advantage of a more bespoke and more personal service than you would receive from a commercial tour operator. No welcome meeting to get your lift pass....it will be waiting for you when you check in. Want to know the weather the week before you arrive, no problem, we live and work in resort we can tell you. Special discounts that only our clients get, local prices on drinks in our favourite bars, better than local prices on food up the mountain. All this just adds to a more "local" experience of your time away.

### WHAT'S IT GOING TO COST?

As ever we try and keep our prices as low as possible without compromising the quality of your time here in resort. We have 2 main options for the season 2021.

BED AND BREAKFAST FROM: £895

HALF BOARD OPTION FROM: £959

We say "from" because single room supplements will be in place for single travellers who don't want to share. Also for different times of the season where the hotels are more expensive.

### WHAT'S IN IT

### WHAT DOES THIS INCLUDE?

All our options have EVERYTHING you need for a great week away. We include the following:

- Accommodation from Sunday to Sunday
- Return transfers from Barcelona Airport
- Arinsal & Pal lift pass for the duration of your stay
- 15 hours of lessons run Monday to Friday
- Discount wristband giving you Snowboard/Snowsports Coach only discount in selected bars in resort.
- Free Drinks vouchers for use in our favourite bars
- Special discount on equipment shipped to you in the UK
- FREE equipment hire for 6 days
- · FREE board lockers in the Hotels for our clients

### ALSO INCLUDED IN THE B&B OPTION:

Full all you can eat breakfast buffet each morning.

### ALSO INCLUDED IN THE HALF BOARD OPTION:

- Full all you can eat buffet breakfast each morning
- 3 course meal each night.

Also don't forget the Snowboard/Snowsports Coach crew will be on hand prior to your holiday to ask any questions so you'll get a more personal service than from a tour operator.

### **NEW: ANDORRA TOURIST TAX**

Just introduced is a new tourist tax of 1.5 euro per person per night. This has to be paid direct to the hotel on arrival as we are not allowed to include it into our pricing.

### WHAT ARE THE HOTELS LIKE:

**OUR HOTELS:** Depending on your chosen B&B or HB option we use 2 different hotels. The B&B Hotel is located a 5-7 min walk from the main Gondola. The HB Hotel approximatly 3 minutes

Both hotels have big rooms, all with full on suite bathrooms and TV's. There is a 24 hour reception, free wi-fi, restaurant with a small bar. English is fully spoken as well, so no translation worries.

**SINGLE OCCUPANCY:** Extra charges will be in place if you would like your own room for the duration of your exam.

**BOARD LOCKERS:** Another benefit of coming with us here at Snowboard/Snowsports Coach is that all our clients get free ski/board locker use in the respective hotels. This is usually charged for so yet another saving on our package price.

We can arrange an on mountain "luxury" stoarge locker for you at a extra cost of approx £60 GBP for the 6 days. They are new and are key coded, heated and have boot drivers.

The small locker will fit 2 snowboard and boots or 3 pairs of ski's and boots. The bigger Family locker will fit 3 to 4 snowboards and boots or 5 pairs of ski's and boots. The family locker is approx £80 for the week.

This cost can be shared between you. Let us know if you want us to arrange this.

## THE B&B HOTEL







## THE HB HOTEL









### THE DATES

### **DATES FOR WINTER 2023/24**

Our winter starts on 8th December 2023 and will go all the way until April 7th 2024.

You can book a holiday week ANY week of the season. As mentioned previously, our price includes return airport transfers, Arinsal lift pass for the duration as well as our special discount wristband, and of course, your chosen hotel accommodation option.

Obviously Christmas and New Year weeks AND Feb half term are high season and will cost more, so if you can avoid these dates then you will get the best possible prices. However, Easter holidays are far more cost effective, so don't be afraid to come and see us then.

But if you are planning to take a holiday at these busy times, please let us know as far in advance as you can and we will get you the best prices we can for these busy times.

Below are the higher season dates:

XMAS & NEW YEAR: DEC 17TH - JAN 2ND

SCHOOLS HALF TERMS: FEB 11TH - 25TH

EASTER HOLIDAYS: MARCH 31st - 7th

### **BOOKING YOUR HOLIDAY**

Booking is really simple, you tell us the week you intend to come, your group size and we do the rest.

Then a non-refundable deposit of £300pp is required to secure your place on the week with the balance being paid 6 weeks prior to arrival. Or you can pay in full at the time of booking which we prefer as it saves a lot of hassle.

You then book your flights on the specified dates and let us know both the arrival and departure times. We can then arrange the transfers.

Then during the week prior to your arrival we will email you our arrival PDF detailing all the information you need to know about getting here and checking into the hotel.

We will obviously help you in regards to flights and anything else you need to know along the way.









### INFORMATION

### **AIRPORT TRANSFERS:**

Return airport transfers are included in our package price. We will book them the specified arrival and departure days for the specific week you book.

Our weeks run from Sunday to Sunday as this is the "change over" day in Arinsal. So you will arrive and depart on Sundays.

If you require a different arrival and departure day, this can be arranged, but please get in touch as early as possible so we can arrange this.

Once we have booked your transfers then **ANY** change to the date or time will incur a £10 admin charge imposed on us by the company we use.

More information about the transfers will be supplied when booking on the program.

Transfer time to Arinsal is about 3 hours.

### **FLIGHTS:**

Barcelona El Prat is the easiest airport for Andorra. There are many airlines from all over the UK that fly there.

Toulouse airport and train station can also be accommodated by prior arrangement, but we ALWAYS recommend Barcelona.

We recommend landing in Barcelona (or your respective airport) no later than 2pm in the afternoon. This means that with the transfer times taken into account, you get into resort early evening and have plenty of time for a drink and a bite to eat on the first night.

The same will go for return flights back to the UK. A later departure in the afternoon means you don't have to leave Arinsal too early.

Again more information regarding matching flight times and transfers will be sent to you upon booking.

All lift passes are valid for every day of your holiday. They are

### LIFT PASSES:

All lift passes are valid for every day of your holiday. They are valid for Pal Arinsal region.

Your lift pass and wrist band will be waiting for you when you arrive/check in as part of your welcome pack.

Once you have your lift pass it is your responsibility and Snowboard/Snowsports Coach cannot be held responsible for any costs incurred due to loss or theft of lift passes.

### LIFT PASS INSURANCE:

This can be added to cover the loss of lift pass for £1.50 per day - so for the week, a cost of £9 extra. Please let us know if you would like this.

### **MONEY IN RESORT:**

There are plenty of cash points in and around town, but be aware that your bank may charge you for withdrawing money. Credit cards are widely used in town but cash is always preferred in the local bars.

There is no actual bank facility to physically change money in Arinsal. If you intend to bring cash please change this in the UK prior to coming out.

\* PLEASE NOTE: The currency in Andorra is still the EURO \*





# OUR WRISTBANDS

### **OUR "LOCAL" WRISTBAND:**

As part of our holiday only option, you get our special discount wristband that works in our favourite bars and cafes in town and up the mountain.

Our wristband tells all the bar staff in our favourite places that you are with us and that you get locals seasonaires price straight away. Some of these places even offer us better prices, that even the locals don't get....

We are just trying to make you feel part of the great local scene here in Arinsal from day one.

The idea sounds cheesy but it works...it's not the usual tour operator discounts either - you will see us having a beer and hanging out in all of our places we recommend, we wouldn't be recommending them otherwise!

It also saves you guys asking about discount - as soon as the staff see it they will know.

The band itself is fully waterproof and shower proof so is fine to wear every day.

This band is only available for you and for what you buy. It wont cover any other friends and family that travel separately ie not with us. That's why everyone taking our Beginner week option get this band and no-one else.



# WHERE IT WORKS!

### **POLAR BAR:**

These guys look after us all winter and offer special Snowboard/Snowsports Coach only discount on to all our clients. They are our favourite mountain cafe in Arinsal. We eat there every day as its too cheap not to. With our wristband you will too....Here is what we get:

### BREAKFAST SNACKS (9AM-11AM)

- Croissant & Coffee 4 Furo
- Nepolitana/Pan Raisin & Coffee 4.50 Euro
- Scrambled Egg on Toast 4.95 Euro

### PLATE OF THE DAY FOR 9.50 EURO:

Main meal and soft drink/coffee

### SANDWICH CHOICE FOR ONLY 8.50 EURO:

- Bacon/Cheese/French omelette/Tuna "Bocadillo"
- Coffee or soft drink

Anything else on the menu you will get a discount of 20% should you not wish to take these specials.

The Polar bar is located up the mountain on the middle floor of the complex when you get off the gondola. When you order/pay you will need to show your SBC wristband else you will be charged the full price.

**CISCO'S BAR:** A favourite of ours over the years of being here. They do us an amazing SBC only 2 EURO pints ALL THE TIME. Free nachos and chili in Apres ski as well.

**EL MOLI:** Specials during apres, local prices on all drinks.

**FUGAZZETA:** Our local coffee and chilled bar run by our good friend Joaquin. Daily deals and local prices and special SBC deals.

**DERBY DELI & IRISH PUB**: A fast take away style deli up the hill that gives us great discounts on food - plus local prices on all drinks in the bar in the village.

**360 EATERY & BAR:** Burger and a beer deals and local prices on all drinks.

**EL CABIN:** Local prices on all drinks in the bar.

A full list of discounts will be emailed prior to the course.















### TESTIMONIALS

Over the years of being here in Arinsal, we have developed a great Snowsports family and we all keep in contact. Below is some feedback from the guys who came with us over previous winters,

Just wanted to thank you for sorting a briliant time away. ງບຣເ wanteu ເບ ເກລາກ you ເບເ ຣບາເກຊ a ນາກລາກ ເກກອ awe The whole week was great, | can't thank you enough.

Had a really great week. A great big thanks and hug from



Thanks for sorting everything out, we had a great time in Arinsal. A massive cheers to you guys.





What an awesome week, felt like one of the locals wnat an awesome week, telt like one of the locals from day 1. Such a fun place to learn. I'll be back on one of your Riding Weeks next year...good luck;)

Jan Duncan



### THIS IS ARINSAL!









# A BIT MORE ABOUT US

Snowboard Coach and Snowsports Coach hold the highest qualifications attainable in teaching snowboarding and skiing

We've also been organising holidays courses and training programmes for skiers and snowboarders for over 15 years.

We are not winter season workers out on a gap year or taking a year out from university or a company just selling beds in the resort.....We LIVE and WORK in Arinsal ALL YEAR AROUND, so rest assured we know the area, the mountain, the bars and we know the people....

This also means you are spending your hard earned money with a local Andorran company and we want you to enjoy your time in our village and enjoy skiing and snowboarding where we enjoy going skiing and snowboarding.

We have mentioned this earlier in the pack, but with us, you can ask us what the weather is like the week before you arrive, add some extra lessons onto your booking last minute, have a meal booked for you at a restaurant - all the things that make your time here a little more personal than with a big tour operator.

We are not booking your holiday from an office in the UK....we are out here and will have a beer with you and help you out all we can.

### A MESSAGE FROM ASH OWNER AND SNOWSPORTS PROFESSIONAL:

At the end of the day it's about enjoying what we do and I wouldn't be here today if I didn't.....I've spent nearly 30 years being involved in snowsports - I live in Arinsal and I love the place. I reckon you will too.

Thanks for enquiring about our beginner week package, we hope you can join us out in Arinsal and look forward to seeing you in the winter.







We have earned the highest levels attainable from the following Worldwide Snowboarding Governing Bodies:











And is sponsored by:

















Please read our terms and conditions on the following page...

# TERMS AND CONDITIONS

Snowboard/Snowsports Coach are trading names under All Mountain Training SLU - an Andorran registered company - from herein referred to as "Us" and "We". You will be referred to as the "client". All applicable under Andorran Law.

Terms and conditions for our Beginner Week option.

- 1. 1. You the client must be safe and medically sound to travel and to be in a winter resort and have appropriate insurance cover for Andorra. We will not accept any clients travelling against medical advice and you must state this in the booking form you receive from Us. We can not be held responsible for any costs/loss/damages incurred for failure to declare this.
- 2. The application will only be accepted and secured provided
- a) The application is accompanied by a £300 non-refundable transferable initial deposit.
- b) The booking confirmation is signed and returned.
- c) The client unconditionally accepts these terms and conditions of booking when confirming via email that a place on the course is required.
- 3. The remaining balance of your booking must be received in full by us at least 6 weeks prior to the course start date.
- 4. If payments are not made within 7 days of these deadlines then we reserve the right to re-allocate you're place without

- All changes to bookings must be received in writing by email.
  Any changes will incur administration costs to cover our costs.
- 6. All courses require a minimum number of clients to run a full program. If numbers aren't met a reduced schedule of hours, as detailed in the info pack, will be in place.
- 7. All clients must be insured for our courses. We advise every client to buy insurance AS SOON AS YOU CONFIRM YOUR BOOKING WITH US. Please do not wait until the week before you travel.
- 8. Cancellation: in the event of cancellation by the client the deposit paid WILL NOT BE REFUNDABLE/TRANSFERABLE. If paid in full then the balance minus deposit will be refunded except when:
- a) Client cancels within 6 weeks of the course start date NO REFUND WILL BE GIVEN.
- 9. We strongly recommend that all clients embarking upon ANY of our courses take appropriate insurance which covers both cancellation and curtailment and course reimbursement/cover.
- 10. Proof of insurance or similar will be required prior to attending the course.

- 11. We will refund appropriate monies (pro rata) if the decision is made by Us to cancel all or part of the training program.
- 12. No monies will be refunded by Us in the event of an injury sustained whilst participating in ANY of our courses, where injury leads to missed session, curtailment of the course; in this instance it is necessary to make an insurance claim. We will provide the necessary receipts.
- 13. If the venue of the course is adversely affected by snow, weather, force majeure or any other circumstances beyond our control that cause cancellation of any/all parts of our course and package offered NO REFUND WILL BE GIVEN. Again We insist on a suitable insurance policy as detailed in point 7.
- 14. In the event of the above in paragraph 13: You, the client, agree that We cannot be held responsible for refunds.
- 15. Any client found under the influence of alcohol or drugs during course contact time (ie a training session) will be removed from the course immediately with no refund given.
- 16. In the event that the client is refused training on the basis of paragraph 12, 13 or 15 no monies will be refunded.
- 17. You, the client, agree that except for death or personal injury arising through the negligence of Us, We shall not be liable for any loss or damage arising whether in respect of death, bodily injury, illness suffered or contracted, loss, costs damages or expenses incurred.
- 18. It is the individual clients responsibility to ensure that all accommodation, transport and any other facilities provided or organised by Us, are treated with respect and appropriate consideration as if their own

- 19. We will not be responsible for any damage caused by a client. You, the client, will be held liable for any costs incurred in such a way and will agree to settle any costs immediately to 'make good' any and all damage caused.
- 20. In the event of any arrest or infraction between the client with the local Police in relation to drink, drugs or ANY circumstance that see's YOU the client arrested/detained or removed from the country. We will not be held responsible. We will stand by the decision of the enforcing agency. Again no monies will be refunded.
- 21. In the event of point 20; Our limited responsibility is to ensure that the client is given contact to the British Embassy.
- 22. As an applicant to be a client on a course or package organised by Us and BASI, whether applying by telephone, email or letter you agree to abide by these conditions when confirming your booking with us, regardless of whether you have signed and returned the requested booking form.

### COVID19 UPDATE:

We currently have no restrictions in Andorra and 100% back to normal. There are also no restrictions for travelling to and from Andorra via France or Spain.

No refunds will be issued If YOU decide not to travel for personal reasons (including reasons related to COVID19) and there is no negative travel advice or restrictions.

For the avoidance of doubt this means YOU decide not to travel even though it is safe to travel.

In this instance points 8, 12, 13, 15 & 16 will still apply.



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